Why do I keep losing the same station at the same time for several days in a row?

Last Modified on 03/07/2019 2:41 pm EST

Every year during the Spring and Fall when the sun passes behind a satellite it causes a disturbance to the satellite signal reception. During these mini-eclipses, energy from the sun causes degradation in the satellite signal. You may experience anything from slight signal degradation to complete signal loss. The outages during this cycle will be gradual and slight on the first and last days of the cycle, reaching a peak during the mid-cycle when the sun is located directly behind the satellite. Unfortunately, sun interference is out of our control and we are unable to prevent sun spots from occurring.