

Why can't I change the channels on my Converter?

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Try pressing the Cable **CBL** button on the top of your converter remote and then change channels.

If this does not work, make sure nothing is blocking the remote's view of the converter and try new batteries in your converter remote.

If this does not solve the problem, please contact your local office at 877.955.SECV or [chat us](#) for a replacement remote.
