What is involved when installing cable modem access? Does it use an existing cable hook up?

Last Modified on 06/16/2021 4:51 pm EDT

If necessary, our professional installers will run a new cable to your home, install a special splitter, and run a new line to the computer. The installer will then install the modem and connect it to your computer. Before they leave they will make sure the computer connects to the Internet and that the service is up and running.

Note: If the professional installers need to run a new cable to your home, there is no additional charg.