

# How is Service Electric Phone service different from Vonage?

Last Modified on 03/11/2017 11:34 am EST

Service Electric's Phone service differs from Vonage in the following areas:

1. Vonage requires customers to pay for a high-speed internet connection
  2. Vonage does not do professional installations or service calls.
  3. Vonage uses the unmanaged public internet which can lead to poor call quality.
  4. Vonage does not offer E911.
  5. With Vonage, local numbers are not available in all areas so you may not be able to keep your existing number.
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