

# Why must I be at home during installation?

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If your home doesn't have pre-wired service, our technicians need to install and activate outlets inside the house. If you live in a house already pre-wired, our technicians check for any damage to the wiring both inside and outside your home. Our installers will activate tyour services inside your home. After installation, we will check the quality of your service and educate you on your new equipment. These steps ensure that you are getting the best level of service.

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