

How do I get set up in the SECV phone user portal?

Last Modified on 08/11/2020 10:37 am EDT

1. Visit secv.user.alianza.com
2. Enter your 10-digit telephone number as the username.
3. Enter the default password (first four (4) letters of account holder's first name in all capital letters, followed by the first (4) letters of the account holder's last name in all lower-case letters). e.g. JOHNsmit
4. Select the Sign In button
5. The system will prompt you to reset your password

Note: If the first three (3) letters of your first and/or last name are less than four (4) characters for your default web portal password, please append zeros (0) at the end to complete eight (8) characters, e.g. JANE~~doe~~0
