

# Can I use both my answering machine and the SECV voicemail?

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Yes. You can have your calls answered by your answering machine as the first priority. If your machine does not pick up because of a power outage or you are already on the line, the calls will be answered by the SECV voicemail. To do this log into the [SECV user portal](#). Under the call handling section, change the time on the "no answer - send to voicemail" selection to a greater time so that your answering machine has time to answer first.

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